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(k) The headings in this Agreement are for reference only and do not affect the interpretation of this Agreement.

SCHEDULE A

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Npgsql Library for Postgresql

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CmontThreadDeal Library by Ami Dar

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SCHEDULE B

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- 2. Provider will initially provide First Line Support to Customer to attempt to Resolve the reported Incident; and
- 3. Provider will subsequently provide such, if any, Second Line Support as Provider, in its [sole/reasonable] discretion, deems necessary to attempt to Resolve the Incident.